

## OTHER USEFUL NUMBERS

Lifeline  
**13 11 14**

Beyond Blue - Mental Health Support  
**1300 224 636**

DV Connect - Women's line  
24 hours, 7 days  
**1800 811 811**

Domestic Violence Prevention Centre  
**07 5532 9000**

Department of Child Safety  
**1800 811 810**

Women's Legal Service Helpline  
**1800 957 957**

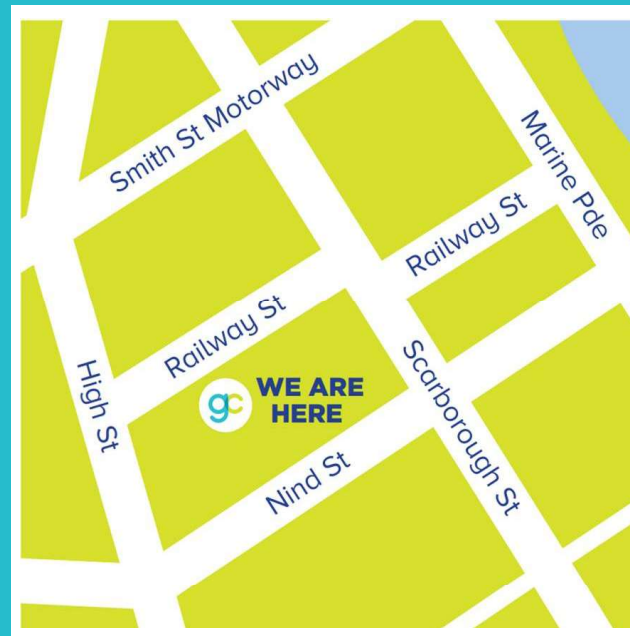
Legal Aid Queensland  
**1300 65 11 88**

Homeless Hotline  
**1800 474 753**

Uniting Care - free financial counselling  
**1800 007 007**

TIS Telephone Interpreting Service  
**13 14 50**

**WE'RE HERE TO HELP!**



Gold Coast  
Community  
Legal Centre



**Phone:** 07 5532 9611

**Email:** [office@gcclc.org.au](mailto:office@gcclc.org.au)

**Address:**

34 Railway Street, Southport 4215

(Note: Use **36** Railway Street, Southport in your GPS)

**Post:**

PO Box 10614, Southport Qld 4215

**Monday to Friday:** 8:30am-4:00pm

[www.gcclc.org.au](http://www.gcclc.org.au)

**Acknowledgement to country:**

Our Centre sits on Kombumerri country. We acknowledge the Kombumerri saltwater people as the traditional custodians of the Gold Coast. We also acknowledge the many Aboriginal people from other regions as well as Torres Strait and South Sea Islander people who now live in the local area and have made important contributions to the community.



# SOCIAL WORK SERVICE



Gold Coast  
Community  
Legal Centre

**Gold Coast Community Legal Centre** is a non-profit community organisation that provides FREE legal advice, assistance, information, referral and social work services to residents of the Gold Coast community.

Since opening in 1984, we have provided free front line services to the entire Gold Coast region for over 30 years.

Our services are offered free of charge and our priority is to assist the most vulnerable and disadvantaged residents of the community.

## HOW WE CAN HELP

Gold Coast Community Legal Centre's social workers provide emotional and practical support to people who are experiencing emotional distress in relation to their legal matter.

Many people may benefit from this additional support as they work through complex or distressing legal issues.

Our social workers will listen to your story and assist you to explore your options and choices. Social workers can provide practical assistance to access specific services to your situation. For example, accommodation, Centrelink payments and services, counselling and support groups, financial assistance and health services.

Our social work services can also include:

- Crisis intervention
- Brief counselling support
- Client advocacy
- Information and referrals



## DO YOU ALSO REQUIRE LEGAL ADVICE?

The Centre provides legal advice on a wide range of legal issues including:

- Family law including childrens' issues and divorce
- Domestic and family violence matters
- Consumer issues
- Minor debts and small claims
- Motor vehicle accidents
- Neighbour disputes
- Employment law
- Residential tenancy disputes
- Traffic infringements
- Minor criminal matters
- Elder Abuse Prevention and Support Service matters
- Mental Health Review Tribunal matters
- A number of other legal topics

Please visit our website for the full list of legal issues we can assist with.

Go to [www.gcclc.org.au](http://www.gcclc.org.au)

To book an appointment with a solicitor please call our office on 07 5532 9611, or request a call-back on our website.

## FAQS

### What type of appointments do you offer?

We provide free face to face, telephone as well as video link appointments with a social worker. We offer assistance all over the Gold Coast.

### Does your service cost anything?

We provide free legal and social work services to the Gold Coast community. You will not be charged at any stage of your matter. We do encourage clients to make a donation towards the day-to-day running costs we incur to provide free services.

### What sort of appointments do you offer?

When booking with our social workers you may wish to have a shorter appointment or a longer appointment for more complex matters or those involving vulnerabilities.

### How do I make an appointment?

You can make a free appointment to speak with a social worker by calling our office on 07 5532 9611 or by asking a solicitor to refer you to the social work service.

### How are you funded?

We are funded through the Commonwealth and State Government, as well as receive financial support from the City of Gold Coast, grants, local universities, law firms, other organisations and client donations.

"After speaking with one of the social workers I felt so much more at ease and less anxious about attending my legal appointment" - Client



Gold Coast  
Community  
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**CALL 07 5532 9611  
TO REQUEST AN APPOINTMENT**

