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| **REFERRAL LIST : AS AT 01.04.19** |

**LEGAL SERVICES :**

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| ATSI Legal Service [ATSILS] |  | 07 5532 6988 |
| Basic Rights Queensland | [www.brq.org.au](http://www.brq.org.au) | 1800 358 511 |
| Caxton Legal Service | www.caxton.org.au | 07 3214 6333 |
| Dispute Resolution Cemtre | www.justice.qld.gov.au | 1800 017 288 |
| Environmental Defender Office QLD | www.edoqld.org.au | 07 3211 4466 |
| Environmental Defender Office NSW | www.edonsw.org.au | 1300 369 791 |
| Family Law Court of Australia | www.familycourt.gov.au | 1300 352 000 |
| Federal Magistrates’ Court | [www.fmc.gov.au](http://www.fmc.gov.au) | 1300 352 000 |
| Queensland Law Society | [www.qls.com.au](http://www.qls.com.au) | 07 3842 5842 |
| NSW Law Society | www.lawsocity.com.au | 02 9926 0300 |
| Legal Aid Southport [Qld] | www.legalaid.qld.gov.au | 07 5583 5488 / 1300 651 188 |
| Legal Aid Lismore [NSW] | www.legalaid.qld.gov.au | 02 6621 2082 |
| LGBTI Legal Service | www.lgbtilegalservice.org | 0401 936 232 |
| Northern Rivers CLC [For NSW Matters] | www.nrclc.org.au | 02 6621 1000 |
| Prisoners Legal Service | www.plsqld.com | 07 3846 5074 |
| Queensland Disability Advocacy | [www.qld.gov.au/disability/legal](http://www.qld.gov.au/disability/legal)and rights/advocacy | 07 3844 4200 |
| Queensland Working Women’s Service | [www.qwws.org.au](http://www.qwws.org.au) | 1800 621 458 |
| QPILCH | www.qpilch.org.au | 07 3846 6317 |
| Refugee and Immigration Legal Service | www.rails.org.au | 07 3846 9300 |
| My Community Legal Centre | www.rclc.net.au | 0423 466 286 |
| Tenants Queensland | www.qstars.org.au | 1300 744 263 |
| Women’s Legal Service | www.wlsq.org.au | 1800 957 957 |
| Youth Advocacy Centre | www.yac.net.au | 07 3356 1002 |
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**SENIORS’ SUPPORT:**

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| Aged Care Queensland | [www.acql.org.au](http://www.acql.org.au) | 07 3725 5555 |
| Commonwealth Carelink | www.commcarelink.health.gov.au | 13 10 21 |
| Department of Communities | [www.communities.qld.gov.au](http://www.communities.qld.gov.au) | 13 13 14 |
| Elder Abuse Helpline | [www.qld.gov.au/trust](http://www.qld.gov.au/trust)yourinstinct | 1300 651 192 |
| Seniors’ Advocacy & Information [SAILS] | [www.caxton.org.au](http://www.caxton.org.au) | 07 3214 6333 |
| Seniors’ Legal & Support Service [SLASS] | www.caxton.org.au | 07 3214 6333 |
| EAPSS RAQ | www.raq.org.au | 1300364277 |
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**OTHER SERVICES :**

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| Lives Lived Well | www.liveslivedwell.org.au | 1300 550 016 / 07 5535 4302 |
| Robina Hospital | www.health.qld.gov.au/services | 07 5568 6000 |
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**CRISIS SUPPORT/SUICIDE PREVENTION :**

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| Beyond Blue | www.beyondblue.org.au | 1300 224 636 |
| Community Mental Health Services | www.qld.gov.au/health/mental-health | 1343 2584 |
| Domestic Violence Prevention Centre | www.domesticviolence.com.au | 07 5591 4222 |
| Relationships Australia | www.relationships.org.au | 1300 364 277 |
| Family Relationship Centre | www.familyrelationships.gov.au | 07 5656 1700 / 1300 132 411 |
| GC Project for Homeless Youth | www.homelessyouth.com.au | 07 5564 8360 |
| Life Line | www.lifeline.org.au | 13 11 14 |
| Men’s Line – Domestic Violence | www.dvconnect.org/mensline | 1800 811 811 |
| Men’s Line | www.mensline.org.au | 1800 600 636 |
| Sexual Assault Line | www.health.qld.gov.au/sexual-assault | 1800 010 120 |
| Women’s Line – Domestic Violence | [www.dvconnect.org/sexual](http://www.dvconnect.org/sexual)-assault | 1800 811 811 |

**FINANCIAL COUNSELLING :**

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| ATO Financial Counselling Hotline | www.ato.gov.au | 1300 788 347 |
| Australian Financial Security Authority | [www.itsa.gov.au](http://www.itsa.gov.au) | 1300 364 785 |
| Lifeline Financial Aid Broadbeach | www.lifeline.org.au | 13 74 68 |
| Financial Ombudsman | [www.fos.org.au](http://www.fos.org.au) | 1300 780 808 |
| Over the ‘phone | [www.qld.gov.au](http://www.qld.gov.au) | 1800 007 007 |
| Palm Beach Neighbourhood Centre | www.palmbeachnc.org.au | 07 5598 1505 |
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**GOVERNMENT DEPARTMENTS [STATE & FEDERAL] :**

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| Australian Taxation Office | [www.ato.gov.au](http://www.ato.gov.au) | 13 28 61 |
| Centrelink Customer Service Centre | [www.centrelink.gov.au](http://www.centrelink.gov.au) | 13 24 68 |
| Child Safety Services – General Enquiries | [www.childsafety.qld.gov.au](http://www.childsafety.qld.gov.au) | 1800 811 810 |
| Department of Housing | [www.housing.qld.gov.au](http://www.housing.qld.gov.au) | 07 5583 2200 |
| Department of Immigration | [www.immi.gov.au](http://www.immi.gov.au) | 13 18 81 |
| Department of Justice | [www.justice.qld.gov.au](http://www.justice.qld.gov.au) | 1800 017 288 |
| Department of Natural Resources | [www.nrw.qld.gov.au](http://www.nrw.qld.gov.au) | 07 5583 1700 |
| Dispute Resolution Centre | [www.justice.qld.gov.au](http://www.justice.qld.gov.au) | 1800 017 288 |
| Gold Coast City Council | [www.goldcoast.qld.gov.au](http://www.goldcoast.qld.gov.au) | 07 5582 8211 |
| Office of Fair Trading | [www.fairtrading.qld.gov.au](http://www.fairtrading.qld.gov.au) | 13 74 68 |
| Office of the Public Guardian | [www.publicguardian.qld.gov.au](http://www.publicguardian.qld.gov.au) | 1300 653 187 |
| Public Trustee Qld | [www.pt.qld.gov.au](http://www.pt.qld.gov.au) | 07 5588 5333 |
| Queensland Births Deaths & Marriages | [www.justice.qld.,gov.au](http://www.justice.qld.,gov.au) | 1300 366 430 |
| Queensland Civil & Admin Tribunal [QCAT] | [www.qcat.qld.gov.au](http://www.qcat.qld.gov.au) | 1300 753 228 |
| Residential Tenancies Authority | [www.rta.qld.gov.au](http://www.rta.qld.gov.au) | 1300 366 311 |
| Southport Magistrates’ Court | [www.courts.qld.gov.au](http://www.courts.qld.gov.au) | 07 5583 5900 |
| State Penalties Enforcement [SPER] | [www.sper.qld.gov.au](http://www.sper.qld.gov.au) | 1300 365 635 |

**SMALL BUSINESS SUPPORT :**

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| Small Business Support Line | [www.business.gov.au](http://www.business.gov.au) | 1800 777 275 |
| The Bond Law Clinic | www.bond.edu.au | 07 5595 1070 |

**EMPLOYMENT ADVICE :**

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| Department of Industrial Relations | [www.deir.qld.gov.au](http://www.deir.qld.gov.au) | 1300 369 915 |
| Job Watch | www.jobwatch.org.au | 1800 331 617 |
| Industrial Relations Commission | [www.qirc.qld.gov.au](http://www.qirc.qld.gov.au) | 07 3227 8060 |
| Workplace Rights Ombudsman | [www.workplacerights.qld.gov.au](http://www.workplacerights.qld.gov.au) | 1300 369 915 |

**OMBUDSMAN :**

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| Banking | [www.bfso.org.au](http://www.bfso.org.au) | 1300 780 808 |
| Commonwealth | [www.ombudsman.gov.au](http://www.ombudsman.gov.au) | 1300 362 072 |
| Energy & Water | [www.ewoq.com.au](http://www.ewoq.com.au) | 1800 662 837 |
| Health | [www.oho.qld.gov.au](http://www.oho.qld.gov.au) | 13 36 46 |
| Insurance | [www.insuranceombudsman.cxom.au](http://www.insuranceombudsman.cxom.au) | 1300 780 808 |
| Queensland | [www.ombudsman.qld.gov.au](http://www.ombudsman.qld.gov.au) | 1800 068 908 |
| Telecommunications | [www.tio.com.au](http://www.tio.com.au) | 1800 062 058 |
| Tolling | www.tolling.ombudsman.com.au | 1800 145 009 |
| Workplace Rights | www.workplacerights.qld.gov.au | 13 13 94 |

**COMMISSIONS :**

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| Anti-Discrimination | www.adcq.qld.gov.au | 1300 130 670 |
| Body Corporate | www.justice.qld.gov.au | 1800 060 119 |
| Crime & Misconduct | www.cmc.qld.gov.au | 1800 061 611 |
| Electoral | www.ecq.qld.gov.au | 1300 881 665 |
| Human Rights | www.hreoc.gov.au | 1300 656 419 |
| Legal Services | www.lsc.qld.gov.au | 1300 655 754 |
| Water | www.qwc.qld.gov.au | 1300 789 906 |