



REFERRAL LIST - Last updated 15.03.2021

LEGAL SERVICES:

ATSI Legal Service [ATSILS]	www.atsils.org.au	1800 012 255 / 07 5532 6988
Basic Rights Queensland	www.brq.org.au	1800 358 511
Caxton Legal Service	www.caxton.org.au	07 3214 6333
Dispute Resolution Centre	www.justice.qld.gov.au	1800 017 288
Environmental Defender Office Qld	www.edo.org.au	07 3211 4466
Family Law Court of Australia	www.familycourt.gov.au	1300 352 000
Federal Circuit Court of Australia	www.federalcircuitcourt.gov.au	1300 352 000 / 07 3248 1100
Queensland Law Society	www.qls.com.au	07 3842 5842 / 1300 367 757
NSW Law Society	www.lawsociety.com.au	02 9926 0333
Legal Aid Southport [Qld]	www.legalaid.qld.gov.au	07 5671 7700 / 1300 651 188
Legal Aid Lismore [NSW]	www.legalaid.nsw.gov.au	02 6621 2082 / 1300 888 529
LGBTI Legal Service	www.lgbtilegalservice.org	07 3124 7160
Northern Rivers CLC [For NSW Matters]	www.nrclc.org.au	02 6621 1000
Prisoners Legal Service	www.plsqld.com	07 3846 5074
Queensland Advocacy Incorporated	www.qai.org.au	07 3844 4200
LawRight	www.lawright.org.au	07 3738 7800
Refugee and Immigration Legal Service	www.rails.org.au	07 3846 9300
My Community Legal Inc	www.mycommunitylegal.org.au	0423 466 286
Tenants Queensland	www.qstars.org.au	1300 744 263
Women's Legal Service	www.wlsq.org.au	1800 957 957
Youth Advocacy Centre	www.yac.net.au	07 3356 1002

SENIORS' SUPPORT:

My Aged Care Queensland	www.myagedcare.gov.au	1800 200 422
Carer Gateway	www.carergateway.gov.au	1800 422 737
Department of Communities	www.communities.qld.gov.au	13 13 14
Elder Abuse Helpline	www.eapu.com.au	1300 651 192
Older Persons Advocacy and Legal Service (OPALS)	www.caxton.org.au	07 3214 6333
Seniors' Legal & Support Service [SLASS]	www.caxton.org.au	07 3214 6333
EAPSS RAQ	www.raq.org.au	1300 364 277
Aged and Disability Advocates Australia	www.adaaustralia.com.au	1800 818 338 / 07 3637 6000
Older Persons Advocacy Network	www.opan.org.au	1800 237 981

OTHER SERVICES:

Lives Lived Well	www.liveslivedwell.org.au	1300 727 957
Robina Hospital	www.health.qld.gov.au/services	07 5568 6000
Scamwatch	www.scamwatch.gov.au	

CRISIS SUPPORT/SUICIDE PREVENTION:

Beyond Blue	www.beyondblue.org.au	1300 224 636
Community Mental Health Services	www.qld.gov.au/health/mental-health	1343 2584
Domestic Violence Prevention Centre	www.domesticviolence.com.au	07 5591 4222
Relationships Australia	www.relationships.org.au	1300 364 277
Family Relationship Centre	www.familyrelationships.gov.au	07 5656 1700 / 1300 132 411
GC Project for Homeless Youth	www.homelessyouth.com.au	07 5591 3746
Life Line	www.lifeline.org.au	13 11 14
Sexual Assault Helpline	www.health.qld.gov.au/sexualassault	1800 010 120
Men's Line – Domestic Violence	www.dvconnect.org/mensline	1800 600 636
Men's Line	www.mensline.org.au	1300 78 99 78
Women's Line – Domestic Violence	www.dvconnect.org/sexual-assault	1800 811 811
Suicide Call Back Service	www.suicidecallbackservice.org.au	1300 659 647
1800 Respect	www.1800respect.org.au	1800 737 732
Family Relationships Advice Line	www.familyrelationships.gov.au	1800 050 321
Homeless Hotline	www.qld.gov.au/housing	1800 474 753

FINANCIAL COUNSELLING:

Australian Financial Security Authority	www.itsa.gov.au	1300 364 785
Australian Financial Complaints Authority	www.afca.org.au	1800 931 678
Palm Beach Neighbourhood Centre	www.palmbeachnc.org.au	07 5598 1505
National Debt Helpline	www.ndh.org.au	1800 007 007
MoneyCare Qld	www.salvationarmy.org.au	1800 722 363

GOVERNMENT DEPARTMENTS [STATE & FEDERAL]:

Australian Taxation Office	www.ato.gov.au	13 28 65
Centrelink Customer Service Centre	www.centrelink.gov.au	13 24 68
Child Safety Services – General	www.childsafety.qld.gov.au	1800 811 810
Department of Housing	www.housing.qld.gov.au	07 5583 2200
Department of Immigration	www.immi.gov.au	13 18 81
Department of Justice	www.justice.qld.gov.au	1800 017 288
Department of Resources	www.resources.qld.gov.au	13 74 68
Dispute Resolution Centre	www.justice.qld.gov.au	1800 017 288
Gold Coast City Council	www.goldcoast.qld.gov.au	07 5582 8211
Office of Fair Trading	www.fairtrading.qld.gov.au	13 74 68
Office of the Public Guardian	www.publicguardian.qld.gov.au	1300 653 187
Public Trustee Qld	www.pt.qld.gov.au	07 5588 5333
Queensland Births Deaths & Marriages	www.justice.qld.gov.au	1300 366 430
Queensland Civil & Admin Tribunal	www.qcat.qld.gov.au	1300 753 228
Residential Tenancies Authority	www.rta.qld.gov.au	1300 366 311
Southport Magistrates' Court	www.courts.qld.gov.au	07 5583 5900
State Penalties Enforcement [SPER]	www.sper.qld.gov.au	1300 365 635

SMALL BUSINESS SUPPORT:

Small Business Support Line	www.business.gov.au	1800 777 275
The Bond Law Clinic	www.bond.edu.au	07 5595 1070

EMPLOYMENT ADVICE:

Department of Industrial Relations	www.deir.qld.gov.au	1300 362 128
Job Watch	www.jobwatch.org.au	1800 331 617
Industrial Relations Commission	www.qirc.qld.gov.au	1300 592 987
Workplace Rights Ombudsman	www.workplacerights.qld.gov.au	1300 369 915

OMBUDSMAN:

Banking	www.afsa.gov.au	1300 364 785
Commonwealth	www.ombudsman.gov.au	1300 362 072
Energy & Water	www.ewoq.com.au	1800 662 837
Health	www.oho.qld.gov.au	13 36 46
Insurance	www.afca.org.au	1800 931 678
Queensland	www.ombudsman.qld.gov.au	1800 068 908
Telecommunications	www.tio.com.au	1800 062 058
Tolling	www.tolling.ombudsman.com.au	1800 145 009
Workplace Rights	www.fairwork.gov.au	13 13 94

COMMISSIONS:

Anti-Discrimination	www.adcq.qld.gov.au	1300 130 670
Body Corporate	www.justice.qld.gov.au	1800 060 119
Crime & Misconduct	www.cmc.qld.gov.au	1800 061 611
Electoral	www.ecq.qld.gov.au	1300 881 665
Human Rights	www.hreoc.gov.au	1300 656 419
Legal Services	www.lsc.qld.gov.au	1300 655 754