

OTHER USEFUL NUMBERS

Relationships Australia:
Elder Abuse Prevention and Support Service
1300 364 277

Elder Abuse Helpline
1300 651 192

Aged and Disability Advocates Australia
1800 818 338

Caxton Legal Service:
Older Persons Advocacy and Legal Service OR
Seniors' Legal and Support Service
(07) 3214 6333

Older Persons Advocacy Network
1800 237 981

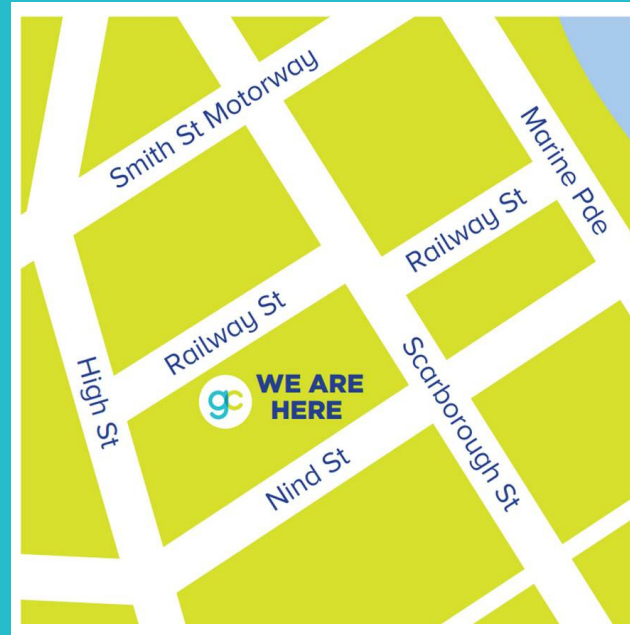
My Aged Care Queensland
1800 200 422

Carer Gateway
1800 422 737

Department of Communities
13 13 14

TIS Telephone Interpreting Service
13 14 50

WE'RE HERE TO HELP!



Gold Coast
Community
Legal Centre



Phone: 07 5532 9611

Email: office@gcclc.org.au

Address:

34 Railway Street, Southport 4215
(Note: Use **36** Railway Street, Southport in your GPS)

Post:

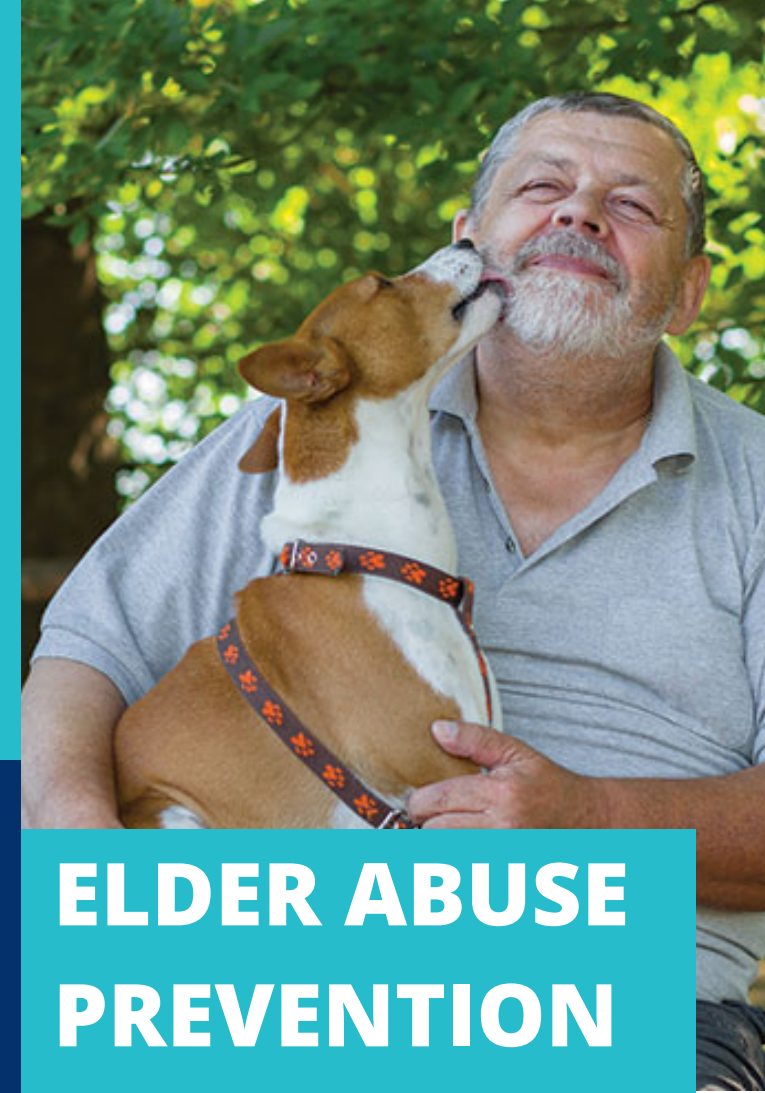
PO Box 10614, Southport Qld 4215

Monday to Friday: 8:30am-4:00pm

www.gcclc.org.au

Acknowledgement to country:

Our Centre sits on Kombumerri country. We acknowledge the Kombumerri saltwater people as the traditional custodians of the Gold Coast. We also acknowledge the many Aboriginal people from other regions as well as Torres Strait and South Sea Islander people who now live in the local area and have made important contributions to the community.



**ELDER ABUSE
PREVENTION
SERVICE**



Gold Coast
Community
Legal Centre

Gold Coast Community Legal Centre is a non-profit community organisation that provides FREE legal advice, assistance, information, referral and social work services to residents of the Gold Coast community.

Since opening in 1984, we have provided free front line services to the entire Gold Coast region for over 30 years.

Our services are offered free of charge and our priority is to assist the most vulnerable and disadvantaged residents of the community.

HOW WE CAN HELP

The Elder Abuse Prevention and Support Service (EAPSS) is a program provided by the Gold Coast Community Legal Centre, in conjunction with Relationships Australia.

It enables us to provide legal advice, information, referral and assistance to seniors of the Gold Coast that may be experiencing elder abuse or financial exploitation.

Relationships Australia provides a case management system that includes support services for seniors such as counselling while they are receiving advice on their legal options.

To be eligible for the program, the person must be 60 years or over (or 50 years and over for Aboriginal and Torres Strait Islander clients) and are at risk of or are experiencing elder abuse or financial exploitation.

Our Centre kindly acknowledges that Relationships Australia and Department of Communities funds these projects.



DO YOU ALSO REQUIRE LEGAL ADVICE ON OTHER ISSUES?

The Centre provides legal advice on a wide range of legal issues including:

- Family law including childrens' issues and divorce
- Domestic and family violence matters
- Consumer issues
- Minor debts and small claims
- Motor vehicle accidents
- Neighbour disputes
- Employment law
- Residential tenancy disputes
- Traffic infringements
- Minor criminal matters
- Elder Abuse Prevention and Support Service matters
- Mental Health Review Tribunal matters
- A number of other legal topics

Please visit our website for the full list of legal issues we can assist with.

Go to www.gcclc.org.au

To book an appointment with a solicitor please call our office on 07 5532 9611, or request a call-back on our website.

FAQS

What type of appointments do you offer?

We provide free face to face, telephone as well as video link appointments. We offer assistance all across the Gold Coast at our outreach offices.

Does your service cost anything?

We provide free legal and social work services to the Gold Coast community. You will not be charged at any stage of your matter.

Can you represent me at my tribunal or court hearing?

We are not able to represent clients at court or tribunal hearings except for those appearing at the Mental Health Review Tribunal in limited circumstances.

How do I make an appointment?

You can make a free appointment to speak with a solicitor by calling our office on 07 5532 9611 or by referral from Relationships Australia.

How are you funded?

We are funded through the Commonwealth and State Government, as well as receive financial support from the City of Gold Coast, grants, local universities, law firms, other organisations and client donations.

Is there any limit on how many appointment I can have?

The extent of assistance provided is at the discretion of the Centre, having regard to all relevant circumstances such as the needs of the client, the merits of the case and the resources of the service.