HOW THE CENTRE CAN ASSIST CLIENTS

CIVIL LAW, EMPLOYMENT LAW, WILLS, ESTATES & GUARDIANSHIP, MENTAL HEALTH LAW, CRIMINAL LAW

SERVICES AVAILABLE

Gold Coast Community Legal Centre provides free services.

Legal assistance is provided in pre-booked appointments.

At the conclusion of an advice appointment, there is no commitment by the Centre to undertake follow up action or ongoing assistance, unless otherwise agreed in writing.

In some circumstances, Gold Coast Community Legal Centre can provide assistance with discrete legal tasks and ongoing legal assistance, however these services are limited in availability and are offered at the discretion of the Centre and dependent on a number of factors.

Gold Coast Community Legal Centre also provides free social work services, including counselling and support with non-legal issues. Referrals can be made by Centre Solicitors.

Sometimes, Gold Coast Community Legal Centre cannot provide a service for a range of reasons, including but not limited to the complexity of the matter, the area of law, the availability of Centre solicitors and the Centre's funding requirements. When this occurs, we aim to provide suitable referrals.

Our services are primarily for residents of the Gold Coast region (with some exceptions).

We have included a list of legal areas below with an indication of whether we can provide assistance, however please check with our team if your legal area is not in the list or if you have any questions.

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YES, WE CAN PROVIDE ASSISTANCE

Civil Law



·Minor debt matters including enforcement
·Motor vehicle accidents – property damage
·Consumer Disputes
·Neighbourhood disputes
o Tree disputes
o Fence disputes
o Noise complaints
·Tenancy matters
o Tenants
o Landlords
o Co-tenants
·Peace and Good Behaviour Orders
·Body Corporate and Residential Parks
·Insurance and Banking matters (AFCA)
·Scams
·Disaster Recovery
·Complaints about Government or professionals (information only)
·Human Rights and Discrimination
·Elder Abuse
·Blue Card Applications/ matters
·Dispute Resolution options and processes
·Court and Tribunal processes and procedures, including enforcement

VS

NO, WE CANT PROVIDE ASSISTANCE

Civil Law

·Personal Injury Law
·Immigration Law
·Defamation Law
·Negligence Law
·Company / Commercial Law (including small business)
·Property Law or conveyancing
·Retaining wall disputes
·Land and Building Use Planning Law
·Environmental Law
·Building Contracts and Litigation
·Bankruptcy Law
·Intellectual Property and Copyright Law
·NDIS and Services Australia matters
·Financial, taxation or estate planning including legal structures such as trusts/ family trusts
·Criminal Law (other than as stated)
·Coronial Law
·Class Actions
·Native Title Law
·Incorporated Association matters
·Can't provide Legal Solicitor Certificate / Certificates of Independent Legal Advice
·Matters within the Queensland District Court, Queensland Supreme Court or High Court of Australia
·Interstate law / law outside of Queensland
·International Law
·Financial advice

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YES, WE CAN PROVIDE ASSISTANCE	VS	NO, WE CANT PROVIDE ASSISTANCE

Employment Law



- Unfair dismissal
- General Protections (Adverse action)
- Unpaid entitlements
- Discrimination
- Workplace Sexual Harassment
- Bullying
- Dispute Resolution options and processes
- Court and Tribunal processes and procedures

Employment Law

- Appeals
- International law / Law outside of Queensland Jurisdiction
- Workcover
- Reviewing employment contracts

Wills & Estates & Guardianship



- Wills, Powers of Attorney and Advanced Health Directives
- Succession Law
- Applications to QCAT for Guardianship or Administration
- Complaints about abuse
- Dispute Resolution options and processes
- Court and Tribunal processes and procedures

Wills & Estates & Guardianship

- Cannot draft or witness Wills, Powers of Attorney or Advanced Health Directives
- Appeals
- International law / Law outside of Queensland Jurisdiction

HOW THE CENTRE CAN ASSIST CLIENTS

CIVIL LAW, EMPLOYMENT LAW, WILLS, ESTATES & GUARDIANSHIP, MENTAL HEALTH LAW, CRIMINAL LAW

YES, WE CAN PROVIDE ASSISTANCE	VS	NO, WE CANT PROVIDE ASSISTANCE

Mental Health Law



- Mental Health Law
- Applications before the Mental Health Review Tribunal
- Mental Health Review Tribunal processes and procedures
- Appeals

Mental Health Law

- International law / Law outside of Queensland Jurisdiction

Criminal Law



- Traffic offences
- Parking offences
- Court processes and procedures in criminal matters
Work Licence and Special Hardship Orders
Infringement Notices / Notice to Appear (procedural steps)

Criminal Law

- Other types of criminal matters including an opinion on whether a guilty or not guilty verdict is likely
- Appeals
- International/ Law outside of Queensland Jurisdiction
Matters wtih a likeliihood of incarceration
Charges made again the Criminal Code
Preparing for case conferenceing or criminal trials